SCIEX helps improve the world we live in by enabling scientists and laboratory analysts to find answers to the complex analytical challenges they face. Our leadership in LC-MS and CE-MS has made us a trusted partner globally to those who are focused on basic research, drug discovery, food and environmental testing, forensic toxicology, clinical research and diagnostics. With over 50 years of innovation, we continue to redefine what is achievable in routine and complex analysis. We are seeking smart, team-oriented people who have purpose and are committed to helping our customers get answers they can trust to better inform critical decisions. Our global team, located on every continent, is our greatest strength, bringing diverse perspectives and breakthrough thinking. With the power of the Danaher Business System behind us, it’s our people who have made us the industry leader. Our global and diverse environment stimulates new knowledge, new innovations and new perspectives that benefit scientists and customers far and wide. Starting a career with SCIEX means being on the cutting-edge of technology and knowing that your work makes a difference in millions of lives. We’re united by Our Shared Purpose – Helping Realize Life’s Potential – which directs how we live out every day to achieve our most ambitious goals. Come join our winning team. Visit us at www.sciex.com.

To strengthen our team, we are looking for a Field Service Engineer (m/f/d) Berlin

In this key technical role the Field Service Engineer located in the Berlin area will be responsible for developing the knowledge and skills to support the installation, maintenance and repair of SCIEX products at customer sites. This position works during the first months under close supervision and mentoring by a manager, regional specialist and senior engineers within the territory. Tasks are performed independently as competencies are developed.

**Primary Responsibilities:**
- Completes and successfully pass assigned training tasks on assigned products and responsibilities
- Working knowledge of Sciex and OEM products
- Performs high quality installation, repair and maintenance on mass spec instruments
- Assigned and responsible for customer satisfaction at strategic accounts
- Performs IQ/OQ and other qualification products. Includes on-site customer training
- Performs HPLC installation and maintenance
- Performs preventive maintenance on OEM products
- Demonstrates and completes all administration duties
- Maintains own tool and parts inventory to ensure adequate supply

**Qualifications:**
- Bachelor's degree in Life Sciences, Chemistry, Engineering or equivalent technical education
- Prior experience using and/or servicing mass spectrometry or scientific instruments is of advantage

**Additional Requirements & Competencies:**
- Working knowledge of troubleshooting and problem-solving procedures
- Effective communication skills both written and verbal
- Works independently and as part of a team
- Promotes commercialization of SCIEX products
- Working knowledge of electrical and electro-mechanical technology
- Exposed to moving parts and electricity that require safety protocols
- Exposure to varied travel conditions either driving or flying
- Travel required / valid driver's license
- Travel by vehicle or airplane within assigned geography, up to 25% overnight travel may be required
- Good English and German language skills

This is also a great opportunity for early career candidates.

Would you like to join our team? We are looking forward to receiving your application in English or German.

Please use our online application form

Apply Now